

## THE CANARA BANK OFFICERS' ASSOCIATION (Regd.)

Registered under Trade Unions Act, 1926 at Mumbai.  
(Affiliated to AIBOC)



CENTRAL OFFICE  
402-406, 4<sup>TH</sup> Floor, Himalaya House, P.B.No.262,  
79, Mata Ramabai Ambedkar Marg, FORT, MUMBAI: 400001  
Tel: 2261 7872, 2270 5750, 22692083 Fax : 2261 8306  
Gram: CIBIOA, E-mail: [choabom1@gmail.com](mailto:choabom1@gmail.com)  
[www.choa.co.in](http://www.choa.co.in)

General Secretary's Office :  
Plot No 39, Near Ambitus International School,  
Gunadala, Vijayawada - 520004  
Email: [choavij@gmail.com](mailto:choavij@gmail.com)



REF: GS/CBOA/LTR/33/2025/RS

01<sup>st</sup> September, 2025

**"Always remember, you have within you the strength, the patience and the passion to reach for the stars to change the world." – Harriet Tubman**

Dear Delegates,

Our CBOA has a rich legacy in the Trade Union History. From the day when Canara Bank Officers' Association was registered under Trade Union Act-1926 in February 1970, the responsibility of our office bearers was to work for the *protection of our members and welfare of the Banking Industry*.

I would like to express my **Hearty Congratulations** to all of you for being elected as the delegates from your respective regions. I welcome you all to the **20<sup>th</sup> Triennial Conference** of our Mighty CBOA, which is to be held at **Visakhapatnam** between **8<sup>th</sup> and 10<sup>th</sup> of November, 2025**. As delegates of this powerful organization, it is our prime responsibility to follow the path that our Legendary Leaders have directed us.

Friends, you have gained the **trust** of our Canpal family members and given the responsibility to be their voice in the biggest forum of CBOA. This success is not a Post or a Position to take over our head. This success has to be deemed as an opportunity to strengthen our CBOA, to serve our Canpals in

need, to organise our Canpals in the **fight against privatization**, to motivate our members to work for the **growth of our Mother Bank** and above all to **protect the dignity** of our Canpals.

Our role as delegates is not confined to representing them; it extends to listening to them, understanding their concerns, sharing their joys and sorrows and making them feel valued as human beings. Often, members measure our association not by the circulars or speeches, but by the accessibility and responsiveness of our office bearers. In the eyes of our members, you are the living embodiment of CBOA – its voice, its ears and its conscience. So, always ensure to live up to the trust of our members.

As delegates, we must hold ourselves accountable. I urge each of you to adopt a **systematic approach** in staying connected with members. Some simple but effective practices include:

- **Branch Visits** - Make it a point to periodically visit branches in your region. Personal presence carries a weight no message can match. A handshake, a kind word and a patient ear leave a lasting impression.
- **Open Channels of Communication** – Share your phone number, email and WhatsApp group details with our Canpals. Encourage them to approach you without hesitation. Assure them that their issues will be handled confidentially and sincerely.
- **Regular Meetings** – Conduct regular weekly district meetings to stay in touch with our members. This can go a long way in strengthening the bond between our Canpal Family Members.
- **Prompt Response to Grievances** – When a Canpal informs you about his challenges, even if the solution takes

time, acknowledge it immediately. Ensure to be attentive, caring and help them overcome their challenges through proper guidance.

- **Educate and Update** – Many Canpals may not be fully aware of the policies or rights. It is your earnest responsibility to share updates regularly and empower them with knowledge.
- **Celebrate Together** – Participate in members' personal milestones like retirements, promotions, etc. Above all, ensure to lend your shoulders in times of their bereavements. Such gestures humanize our relationship and bonding.

Friends, *the connect* with our members is the key to achieve any Trade Union as well as Organisational goals. Make our Canpals feel that we are there for them 24x7. Work dedicatedly for the welfare of our Canpals. Our Unity and strength is what distinguishes us from our peers. Make your region, a single team with a common goal. **An individual can fail, but as a united team there is no room for failure.**

Friends, any Trade Union which keeps itself future ready will grow from strength to strength. The resolutions passed during the Triennial Conference with a vision for the future is the key factor in strengthening our Mighty CBOA and transforming the industry. I kindly request all the delegates to conduct a brainstorming session across the country during the district meetings **before 5<sup>th</sup> September, 2025** and ensure to gather quality inputs from our Canpals at field as well as administrative levels. Ensure to send the resolutions **before 10<sup>th</sup> September, 2025** to the following E-Mail:

- [generalsecretarycboa@gmail.com](mailto:generalsecretarycboa@gmail.com)
- [cboatriennial2025@gmail.com](mailto:cboatriennial2025@gmail.com)

Kindly send the resolutions in the following format:

Name	
Staff No.	
Branch (With DP Code)	
Region	
Circle	
Proposal	
Need	

Friends, together let us work for the growth of our Mother Bank and welfare of our Canpal family members. I wish every dedicated delegate, a successful journey as the ***VOICE OF YOUR REGION! VOICE OF CBOA!***

**You care for the Bank and CBOA cares for you!**

**Flaw-Free Banking! Fraud-Free Bank!**

**DISCIPLINE IN CBOA, DEVELOPMENT IN CANARA BANK!**

**Yours Sincerely,**



**RAVI KUMAR K**  
**General Secretary**